

Information about Imam Connect

TERMS OF USE

1. Your Agreement

Imam Connect Limited ('XXX', 'we', 'us', 'our') is a company incorporated under the laws of England. This document represents a legal document that sets out the basis and terms upon which Imam Connect provides a booking and purchase platform ("the Services") for Imam Services (as defined hereunder) that are performed in each and every case by Independent Professionals (as defined hereunder) and/or Other Services (as defined hereunder) to be provided by the Other Services Providers (as defined hereunder). In providing the Services, we act as the commercial agent of the Independent Professionals and Other Services Providers and not their employers.

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 require us to give you certain key information for there to be a legally binding contract between you and us. This information is set out below and is also linked in the email which we will send to you to confirm any booking or purchase of Imam Services or Other Services.

The Imam Services and Other Services are searchable and can be booked and purchased through our website www.imamconnect.com ("Website") In enabling you to purchase Imam Services and/or Other Services through the Website we are acting as the commercial agent of those Independent Professionals and/or our partners, affiliates and third party services providers. As part of the services we provide, we also provide some ancillary services such as assisting with customer service issues (again in our capacity as agent for the Independent Professionals and the Other Services Providers).

However, as stated above, the contract for the purchase of the Imam Services and Other Services is between you and the Independent Professional or Other Services Providers (as the case may be). This means that it is the Independent Professional or Other Services Providers and not us who is legally responsible for providing the Imam Services and/or Other Services (as the case may be) to you. However, we remain responsible in respect of its obligations to you in accordance with these terms of use ("Terms of Use") which shall be legally binding.

Imam Connect shall, if requested, provide intermediary services between you and an Independent Professional and/or Other Services Providers in connection with customer service or dispute resolution matters.

Please read these Terms of Use carefully before proceeding with the Website and/or use the Imam Services and/or Other Services.

This Terms of Use, along with our Privacy Policy at <https://www.imamconnect.com/privacy-policy> and other guidelines highlighted to you (collectively "Legal Terms"), constitute the entire and only agreement between you and Imam Connect, and supersedes all other agreements, representations, warranties and understandings with respect to the Website, the Services, the Imam Services, the Other Services and the other matters contained herein.

By using the Website, the Services or the Imam Services or Other Services, you agree to fully comply with and be bound by our Legal Terms. Please review them carefully. If you do not accept our Legal Terms, do not access and use the Website and the Services. If you have already accessed the Website or Services and do not accept our Legal Terms, you should immediately discontinue use of the Website or Services.

When booked through us, the Imam Services and Other Services you receive will be subject to the Independent Professional's and terms and conditions and/or that of the Other Services Providers ("Service Provider's Terms"). You will be provided with and asked to confirm your acceptance of the Services

Provider's Terms when making a booking through us. Imam Connect is not a party to the Services Provider's Terms: those terms will solely be between you and the Independent Professional who provides you with the Imam Services or the representative of the Other Services Providers who provided the Other Services (as the case may be).

2. Definitions

Capitalized terms, unless otherwise defined, have the meaning specified below:-

"Affiliate" means any related or associate company of Imam Connect Limited including their successors, assigns and employees.

"Charges" means all service charges, fees, cost of products, subscriptions, administrative charges and other fees to be paid by you for or relating to the Imam Services or Other Services. The Charges will be in accordance with the rates as contained in the Website.

"Imam Services" means a range of professional services and products related to the learnings of Islamic scriptures and syllabuses that are performed in each and every case by Independent Professionals.

"Independent Professional" means independent self-employed professionals identified by Imam Connect to provide the Imam Services.

"Network" means all networks owned, maintained or operated by, and/or leased or licensed to a telecommunication service provider through which we provide the Services, the Imam Services and the Other Services.

"Other Services" means such other product and services offered and provided by the Other Services Providers on the Website.

"Other Services Providers" means our partners and affiliates and our third party services providers which provides the Other Services.

"Regulatory Authority" means such authority which governs the provision of the Imam Services or the Other Services, its successors and/or assigns in any jurisdiction.

"Taxes" means any and all taxes, goods and services tax, duties, levies and other similar charges imposed under any laws of England in respect of the provision of the Services, the Imam Services and Other Services or on any Charges or payment due from or payable by you to us.

"Unauthorised Acts" means any tampering, modification, removal, destruction and/or damage of or to the Website, unauthorised connection to the Website, including without limitation, such connections that cause interruption, disruption, congestion in and to the Website, Network or any third party's networks or systems, or use of the Website for a purpose other than that of the reception of the Imam Services and Other Services according to the Legal Terms.

"Website" means the website www.imamconnect.com or any other website set up by us as the platform for you to register for, book, pay for and access the Imam Services and Other Services.

"you" or "your" when used in this Terms of Use includes (1) any person who accesses the Website and (2) persons for whom you make a registration and/or purchase of the Imam Services and/or Other Services (including his or his successors and permitted assigns) and anyone appearing to us to be acting with that person's authority or permission.

3. Registration, Activation and Security

3.1 You are to register to book, purchase and access the Imam Services and/or Other Services via the Website. You will need to follow the registration process as reflected in the Website.

3.2 During the registration process you shall provide accurate, complete and updated registration information. Failure to provide complete and accurate information may result in a rejection of your booking

request, cancellation of your booking or an inability to provide the Imam Services and/or the Other Services as requested. Such failure may also result in loss or incorrect delivery of your booking confirmation or Order Confirmation. In addition, failure to do so shall constitute a breach of this Terms of Use, which may result in immediate termination of your access to the Imam Services and Other Services.

By registering, you are certifying that you are the actual person accessing the Imam Services and/or the Other Services or is the person responsible for the person accessing the Imam Services and/or Other Services.

3.3 We reserve the right to refuse registration or access to the Services, the Imam Services and Other Services at its sole discretion.

4. The Services, the Imam Services and the Other Services

4.1 You can make a booking for or purchase the Imam Services or Other Services through the Website by choosing the type of services required and/or the particular Independent Professional or Other Services Providers (as the case may be).

4.2 You can subscribe for the Imam Services or Other Services if you are at least 18 years old. We may refuse to provide the Imam Services and any Other Services at our discretion.

4.3 We are appointed by the Independent Professionals and Other Services Providers to conclude bookings on their behalf as their commercial agent. Once your booking is accepted by the Independent Professional or Other Services Providers, you will receive confirmation of your appointment from us on the Website and by email.

4.4 You may only make a booking up to two (2) weeks in advance.

4.5 The particular Imam Services and Other Services that you have been booked on the Website is/are solely for your own use, and not for the use or benefit of any third party save that the person is/are under your responsibility and supervision.

4.6 Your payment details will be requested at the time of booking.

4.7 Full payment of the Charges is due at the time of booking is confirmed.

4.8 We will only charge you for the bookings under the Imam Services and Other Services you registered and confirmed for. Once you are registered for any part of the chargeable Imam Services or Other Services, you must pay for the Charges for the said chargeable Imam Services or Other Services upon confirmation or extension thereto, even if they are used by someone else (whether with or without your consent or your knowledge).

4.9 The Charges belong to the Independent Professional or that of the Other Services Providers. We collect or arrange for a third party to collect on our behalf, the Charges from you. Our receipt of the full amount due under the Charges will discharge your debt to the relevant Independent Professional or that of Other Services Providers (as the case may be) in respect of that booking.

4.10 Once a booking has been confirmed and charges paid, you are responsible for:

(a) Where applicable, ensuring the Independent Professional and/or the Other Services Providers has/have access to your designated premises which must, in all cases, represent a suitable space in which the Imam Services and/or Other Services (as the case may be) can be performed, with all appropriate facilities (including adequate lighting and heating);

(b) Ensuring the health and safety of the Independent Professional or the the Other Services Providers whilst at your designated premises;

(c) Where the Imam Services and/or Other Services are to be performed online, ensuring that you have adequate equipment to be able to have access to the Imam Services and/or Other Services, including, adequate internet access and video and audio facilities; and

(d) Ensuring that all persons who access the Imam Services or Other Services registered in your name are aware of this Terms of Use and other applicable terms and conditions for the Imam Services or Other Services, and that they comply with them.

4.11 We may change, suspend or discontinue the Services, the Imam Services or any of the Other Services at any time, including the availability of any feature or content. We may also impose limits or conditions on the Services, the Imam Services and the Other Services or restrict your access to any part or all of the Services, the Imam Services or the Other Services (as the case may be) without notice or liability.

4.12 We reserves the right to change any and all the features of the Services, the Imam Services or the Other Services, at any time without notice.

4.13 We do not guarantee that the Services, the Imam Services or the Other Services will always be available or uninterrupted. Imam Connect will not be liable to you if for any reason the Services, the Imam Services or the Other Services are unavailable at any time or for any period.

5. Purchasing of Products

5.1 If you ordered products as part of the Imam Services or the Other Services through the Independent Professional or the representative of the Other Services Providers (as the case may be), you will receive an email prompting you to finalise the order.

5.2 You may check and correct any input errors in your order up until the point at which you submit your order.

5.3 You will receive an acknowledgment email that your order has been received and giving you an order reference number. Please note that this does not mean that your order has been accepted. Your order constitutes an offer to the relevant Independent Professional or the Other Services Providers (as the case may be), to buy the product(s) ordered. All orders are subject to acceptance by the relevant Independent Professional or Other Services Providers (as the case may be). The Independent Professional or Other Services Providers (as the case may be), is not obliged to accept your order and may, at their discretion, decline to accept any order.

5.4 If your order has been accepted you will receive an order confirmation ("Order Confirmation") from the Independent Professional or the Other Services Providers (as the case may be) from whom you are making a purchase.

5.5 The agreement between you and the relevant Independent Professional or the Other Services Providers (as the case may be) in relation to the product(s) ordered ("Product Purchase Agreement") will only be formed and become binding when the Order Confirmation is sent to you.

5.6 Once the Product Purchase Agreement, the relevant Independent Professional or Other Services Providers (as the case may be) will be under a legal duty to supply you with goods that are in conformity with the Product Purchase Agreement.

5.7 Once the Order Confirmation has been sent you are to make payment in accordance with the terms therein on the Website.

5.8 Your order will be delivered to the delivery address you specified when placing your order unless you opt (where available) to collect it from one of the collection points offered by the relevant Independent Professional or Other Services Providers (as the case may be). Your Order Confirmation will include details of the delivery or collection.

5.9 The relevant Independent Professional or Other Services Providers (as the case may be) will be sending you an email confirmation that your order has been despatched or, if you opt to collect, when it will be ready for collection.

5.10 The Product Purchase Agreement will relate only to the product(s) which have been confirmed in the Order Confirmation. The relevant Independent Professional or Other Services Providers (as the case may

be) will not be obliged to supply any other product(s) which may have been part of your order until such product(s) have been confirmed in a separate Order Confirmation.

5.11 Your order will be fulfilled by the delivery date set out in the Order Confirmation or, if no delivery date is specified, then within Thirty (30) days after the date of the Order Confirmation, unless there are exceptional circumstances.

5.12 Products comprised within the same order cannot be delivered to different addresses. Deliveries cannot be made to PO Boxes.

5.13 Please also note that you must comply with all applicable laws and regulations of the country for which the product(s) ordered is/are destined. Imam Connect or the relevant Independent Professional or Other Services Providers (as the case may be) will not be liable for any breach by you of any such laws.

5.14 The product(s) ordered will be at your risk from the time of delivery or collection (as the case may be). Ownership of the product(s) ordered will also pass to you on delivery or collection (as the case may be), provided full payment of all sums due in respect of the product(s), including any delivery charges, has been received. You are advised to take out enough postal/carriage insurance to cover the value of the contents.

5.15 If any product you ordered is damaged or faulty when delivered to you or has developed a fault, you may have one or more legal remedies available to you, depending on when you make the relevant Independent Professional or Other Services Providers (as the case may be) aware of the problem, in accordance with your legal rights. If you believe a product was delivered damaged or faulty or has developed a fault, you should inform the relevant Independent Professional or representative of the Other Services Providers (as the case may be) as soon as possible, preferably in writing, giving your name, address and order reference.

5.16 Nothing in this section affects your legal rights against the Independent Professional or representative of our partners, affiliates and third party services providers (as the case may be).

6. The Charges

6.1 The price for the Imam Services and the Other Services of Professional Services varies according to :-

- (a) the Independent Professional or the representative of the Other Services Providers;
- (b) the type and duration of the Imam Services and Other Services you book;
- (c) the location of the premises you have designated for the performance of the Imam Services and/or the Other Services; and
- (d) if you chose for the Imam Services and/or the Other Services to be performed online.

6.2 The Charges are liable to change at any time, but changes will not affect any booking which you have already made.

7. Promo Codes and Referrals

7.1 We may from time to time create and offer promotional codes and referral codes (together "Codes") that can be redeemed against bookings and purchases of Imam Services or Other Services. Codes will only be valid for a period of time stated on or with them.

7.2 You can share your unique code with your personal connections via social media where you are the primary content owner.

7.3 Codes do not have any cash value.

7.4 Codes may :-

- (a) only be used for personal and non-commercial purposes;
- (b) only be used once and only one Code may be used per person; and

(c) be subject to specific terms which will be made available by us including but not limited to expiration/use by date as stated on the promotion, and must only be used in accordance with those terms.

7.5 Codes may not be :-

(a) duplicated, sold, transferred, distributed or made available to others online (including through public sites such as coupon sites) or by other means;

(b) promoted in any way including via a search engine; and

(c) exchanged for cash.

7.6 In addition, from time to time we may issue referral codes to allow you to refer friends and family to the Services, and which may reduce the Charges ("Referral Codes"). It is at our discretion as to the limit Referral Codes allowable per user.

7.7 Discounts cannot be used in conjunction with any other offers or discounts.

8. Additional or Modification of Charges

8.1 We reserves the right to require payment of fees or charges for the Imam Services and Other Services. You shall pay all applicable fees, charges or amounts, as described on the Website in connection with such services selected by you.

8.2 We reserves the right to change its price list for fees or charges at any time, upon notice to you on the Website. Your use, or continued use, of the Services, the Imam Services and Other Services following such notification constitutes your acceptance of any new or revised fees or charges.

9. Paying for the Imam Service and the Other Services

9.1 We collect or arrange collection of payment of the Charges on behalf of the Independent Professional or the Other Services Providers (as the case may be). In each case, our receipt of your payment as commercial agent for the Independent Professional or Other Services Providers (as the case may be) discharges your debt to that Independent professional or Other Services Providers (as the case may be) for the amount paid.

9.2 All payments made on the Website are final. We will do all that we reasonably can to ensure that all of the information you give us when paying for the Imam Services and/or Other Services is secure by using an encrypted secure payment mechanism. However, in the absence of negligence on our part, we will not be legally responsible to you for any loss that you may suffer if a third party gains unauthorised access to any information that you may give us at any time.

9.3 You may pay through your credit/debit card or in some other payment system or method we may agree to. However, you are responsible to ensure that you have available balance or credit in your account to honour the payment. By making a booking or purchase you agree to provide complete, correct and true information including without limitation billing and payment information.

9.4 All payments by credit card or debit card need to be authorised by the relevant card issuer. We may also need to use extra security steps via Verified by Visa where applicable.

9.5 You may cancel your access to the Imam Services and/or Other Services by written notice to us at heretohelp@imamconnect.com.

9.6 In the event of a cancelation or request for modification of the Imam Services and/or the Other Services booked or products purchased, Imam Connect is not obliged to honor such requests and the entire amount paid by you may be forfeited unless the Independent Professional or Other Services Providers (as the case may be) agrees to provide a refund.

9.7 Refunds, if any, are provided at the sole discretion of the Independent Professional or Other Services Providers (as the case may be).

9.8 No cash payment is allowed for the Imam Services or the Other Services and our representatives are not authorised to receive any money from customers for the Imam Services or any of the Other Services.

9.9 Unless we state otherwise, all Charges are payable in British Pound Sterling.

9.10 Unless there has been fraud or manifest error on our part each receipt issued by us is conclusive evidence against you of the accuracy and completeness stated in it.

9.11 You are responsible for all Taxes (including VAT) payable for the provision of the Services, the Imam Services and the Other Services.

10. Conclusiveness of Records

10.1 In the absence of fraud or manifest error, all our records relating to the Charges, Imam Services and Other Services are conclusive evidence of their accuracy and completeness.

11. Change of Legal Terms

11.1 Any decision to be made by us or actions that we may take in relation to the Imam Services and Other Services may be made at our sole discretion

11.2 We may amend our Legal Terms at any time without specific notice to you. The latest copies of our Legal Terms will be posted on the Website, and you should review all Legal Terms prior to using the Website to register for access to the Imam Services and the Other Services. After any revisions to our Legal Terms are posted, you agree to be bound to any such changes to them. Therefore, it is important for you to periodically review our Legal Terms to make sure you still agree to them.

11.3 Your continued use of the Website and the Imam Services and/or Other Services after any such changes or modifications constitutes your acceptance of the revised Legal Terms. If you do not agree to abide by the revised Legal Terms, do not use or access or continue to use or access the Website and/or the Imam Services and/or Other Services.

11.4 In addition, when using the Imam Services and/or the Other Services, you shall be subject to any additional terms applicable to such Imam Services and/or Other Services (as the case may be) as posted on the Website or as informed by the Independent Professional or representative of the Other Services Providers. All such terms are hereby expressly incorporated by reference in this Terms of Use.

12. Users Representations, Warranties and Undertakings

12.1 You represent, warrant and undertake to us that you will not use the Services, Website, Imam Services or Other Services in a manner that: (a) Infringes or violates the intellectual property rights or proprietary rights, rights of publicity or privacy, or other rights of any third party; or (b) Violates any law, statute, ordinance or regulation; or (c) Is harmful, fraudulent, deceptive, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, libelous, or otherwise objectionable; or (d) Constitutes libel, impersonates any person or entity, including but not limited to any employee or representative of Imam Connect.

12.2 You represent, warrant and undertake to us that you will not use the Website to spread a virus, trojan horse, worm, time bomb, or other harmful computer code, file, or programme.

12.3 We reserve the right to restrict or bar your access to the Website and the Imam Services or Other Services for any reason including but not limited to, receipt of claims or allegations from third parties or authorities relating to the preceding representations, warranties or undertakings or if we are concerned that you may have breached any of the preceding representations, warranties or undertakings, or for no reason at all.

12.4 You acknowledge and agree that you shall be solely responsible for your own use of the Services and the Imam Services or Other Services.

12.5 You are responsible for all of your activity in connection with using the Website, Imam Services and Other Services. You further represent, warrant and undertake to us that you shall not and shall ensure that

no third party shall : (a) Conduct any fraudulent, abusive, or otherwise illegal activities which may be grounds for termination of your right to access the Website, Imam Services and/or Other Services; or (b) Violate the security of any Network, any computer network or person or entity, crack passwords or security encryption codes, transfer or store illegal material (including material that may be considered threatening or obscene), or (c) engage in any kind of illegal activity that is expressly prohibited.

12.6 You agree that the Services are for your personal and non-commercial use and must only be used for the purposes of inquiring about or making bookings for Imam Services and/or Other Services as expressly described above. You must not use the Website, or the Services or the Imam Services and Other Services to do any of the following (each of which is strictly prohibited) :-

- (a) Engage in any inappropriate or illegal behavior;
- (b) Restrict or inhibit any other user from using and enjoying the Services, the Imam Services or the Other Services;
- (c) Infringe the privacy rights, property rights, or other civil rights of any person;
- (d) Harass, abuse, threaten or otherwise infringe or violate the rights of Imam Connect, the Independent Professionals, the representatives of Other Services Providers (including its employees and personnel) or others;
- (e) Harvest, data-mine or otherwise collect information about others, including email addresses, without their consent;
- (f) Use technology or other means to access our computer network, unauthorised content or non-public spaces;
- (g) Introduce or attempt to introduce any viruses or any other harmful code, files or programs that interrupt or otherwise or limit the Services, the Website's functionality, or damage, disable or otherwise impair our servers or networks or attempt to do the same; or
- (h) Engage in or encourage others to engage in criminal or unlawful conduct or breach of the Legal Terms including misuse of the Services, the Imam Services and Other Services for unlawful or unauthorised purposes.
- (i) You agree not to breach the Terms of Use in any way which may result in, among other things, termination or suspension of your access to the Services.

12.7 We reserve the right to investigate complaints or reported violations of our Legal Terms and to take any action we deem appropriate, including but not limited to canceling your access to the Services, the Imam Services and the Other Services, reporting any suspected unlawful activity to law enforcement officials, regulators, or other third parties and disclosing any information necessary or appropriate to such persons or entities relating to your profile, email addresses, usage history, posted materials, IP addresses and traffic information, as allowed under our Privacy Policy.

13. Termination by Imam Connect

13.1 The Legal Terms shall remain in full force and effect while you use the Services, the Imam Services and the Other Services. We may terminate or suspend your access to the Imam Services or the Other Services at any time, for any reason, and without notice or liability.

13.2 We may also terminate or suspend access to any and all of the Imam Services or the Other Services immediately, without prior notice or liability, if you breach any of the terms or conditions of the Legal Terms, including but not limited to:-

- (a) you provided incorrect, false or incomplete information to us;
- (b) compliance with the requirements of the relevant Regulatory Authority or any other authority;

(c) we believe that you are likely to create imminent harm to the Network or any third party's networks or systems or any persons or entity or our provision of the Imam Services or the Other Services, or to defraud us, or are likely to create imminent harm to others, or is to harass or are abusive to our personnel.

13.3 In the event where it has come to our attention that the Imam Services and/or Other Services is/are used in a manner that violates the Legal Terms or in a manner otherwise not intended by us, we reserves the right to the following: (a) Termination of your access to the Imam Services and Other Services with immediate effect; or (b) Refusal of the provision of the Imam Services and the Other Services to you; or (c) Any other measures as deemed appropriate by us at our sole discretion in each case without compensation to you, and without prejudice to our rights to damages for any breach by you of the Legal Terms

13.4 In the event of suspension or termination, you may immediately contact our customer service by email to us at heretohelp@imamconnect.com to tell us why such suspension or termination should not occur. We will consider each case and where we deem appropriate, will not proceed with the suspension or termination of such account or take any other appropriate action where necessary.

13.5 The termination or expiry of the access granted to you to access the Imam Services or the Other Services will not affect any accrued rights and remedies of either party against the other party.

13.6 Imam Connect shall not be liable for any damages, losses, costs or expenses of any nature suffered by you or third party resulting in whole or in part from the exercise of our rights under this Agreement. By using the Imam Services and the Other Services, you agree to waive and hold us and our partners, affiliates and third party service provider harmless from any claims relating to any action taken by us.

14. Effects of Termination

14.1 Upon termination of your access to the Imam Services and Other Services by us, your right to access the Imam Services and Other Services will cease immediately. All provisions of the Legal Terms which, by their nature should survive termination shall survive termination, including but not limited to ownership provisions, warranty disclaimers, and limitations of liability.

14.2 If your access to the Imam Service and Other Services expires or is terminated for any reason whatsoever, we reserves the right to cancel any outstanding access to the Imam Services or Other Services you may have registered and/or purchased prior to said termination, without refund or liability to you.

15. Your Responsibilities

15.1 Unless we agree otherwise, you are responsible for obtaining and maintaining, at your own costs, all devices necessary for the access and use of the Imam Services and the Other Services.

15.2 The provision of the Imam Services and/or Other Services is subject to availability.

15.3 It is your responsibility to :-

(a) provide accurate and complete information to us, and inform us immediately if there are any changes to the information you gave us;

(b) pay all Charges even where there is any suspension, interruption or loss of the services provided;

(c) comply with all applicable laws, rules and regulations, and any requirements or restrictions which we or our partners and affiliates and our third party service providers may impose on the use of the Imam Services or the Other Services;

(d) comply with all instructions, notices or directions issued by us;

(e) take all reasonable steps to prevent fraudulent, improper or illegal use of the Imam Services and Other Services; and

(f) abide by all copyright notices, trademark rules, information, and restrictions contained in the Website.

15.4 You shall be responsible for the use of the Imam Services and the Other Services you subscribe for. This would include not using or allowing the Imam Services and the Other Services you subscribe for to be used in any unlawful way or in a way that could give rise to civil or criminal liability, including:-

- (a) posting, soliciting, transmitting or disseminating content which may be misleading, defamatory, offensive, indecent, objectionable or illegal, or which may cause annoyance, harassment or anxiety to anyone;
- (b) illegally, or without appropriate authority, accessing any part of the Website or any third party equipment, accounts, systems or networks to which you can connect through the Website (directly or indirectly), or doing anything as a precursor to such an attempt (including port, stealth, security or penetration scans or other illegitimate information gathering activity) on the servers or network of Imam Connect or other service providers;
- (c) disrupting or undermining the security of the Network and systems connected to the Website or violating the rules and regulations of such Network. This can include failing to update software or accessing websites that are known to be vulnerable to malicious activity;
- (d) violating anyone's rights, including their civil, intellectual property and privacy rights, or anyone's uninterrupted use of any telecommunication or data networks, for any fraudulent, illegal or improper purposes; and
- (e) doing anything, even if it is lawful, that we decide is harmful to our customers, operations, reputation, goodwill or customer relations.

15.5 You agree that these restrictions are reasonable and necessary for the operation, management and maintenance of the Imam Service and Other Services. However, if any of the restrictions are held by a court to be invalid for any reason, but would be valid or effective if any part of its wording were deleted, you agree that the restriction shall apply to you with such deletions or amendments made so that it is valid and effective at law.

16. Links

16.1 The Website may contain links to third party websites ("Third Party Websites"). These links are provided solely as a convenience to you. Unless expressly stated, by linking to these Third Party Websites, we do not create or have an affiliation with, or sponsor such Third Party Websites. The inclusion of links within the Website does not constitute any endorsement, guarantee, warranty, or recommendation of such Third Party Websites. We have no control over the legal documents and privacy practices of Third Party Websites; as such, you access any such Third Party Websites at your own risk.

17. Intellectual Property

17.1 All intellectual property rights subsisting in respect of the Website and the Imam Services and Other Services belong to Imam Connect or have been licensed to Imam Connect. The Website and the Imam Services and Other Services are protected by international copyright and other intellectual property rights as collective works and/or compilations, pursuant to applicable copyright laws, international conventions, and other intellectual property laws. You undertake that you shall not modify, publish, transmit, participate in the transfer or sale of, reproduce, create derivative works based on, distribute, perform, display, or in any way exploit, any part of the Website and the Imam Service and the Other Services, software and materials in whole or in part.

17.2 The Website, the Imam Services and Other Services may contain our trademarks as well as those of our Affiliates, our partners and our third party services providers, in the form of words, graphics, and logos. Your use of the Website, and the Imam Services and Other Services does not constitute any right or license for you to use such trademark, without the prior written permission of the corresponding trademark owner.

18. Indemnity

18.1 You will indemnify and hold Imam Connect and our Affiliates, partners and third party service providers and our/their officers, directors and employees harmless from, including but not limited to all damages, liabilities, settlements, costs and attorney's fees, claims or demands made by any third party due to or arising out of your access and use of the Website and the Imam Services and Other Services or your violation of the Legal Terms.

18.2 You agree to defend and indemnify us from and against any claims, causes of action, demands, recoveries, losses, damages, fines, penalties or other costs or expenses of any kind or nature including but not limited to reasonable legal and accounting fees, that arise from or relate to your use or misuse of or access to the Services, the Imam Services and Other Services and otherwise from your violation of the Legal Terms.

19. Disclaimers

19.1 Please note that we have no control over any Independent Professional or Other Services Providers (as the case may be) or the quality of any of the products or service the Independent Professional or Other Services Providers (as the case may be) provides, we do not give any commitment regarding them, and we are not able to provide, and have no responsibility or liability for providing, any compensation to you on behalf of any Independent Professional or Other Services Providers (as the case may be).

19.2 The Services enable those seeking Imam Services and Other Services to book the Independent Professional or the Other Services Providers seeking to provide such Imam Services and Other Services. Whilst we assess the Independent professionals our partners, affiliates and third party services providers who wish to provide the Imam Services and Other Services (as the case may be), we do not guarantee or warrant, and make no representations regarding the reliability, quality or suitability of Independent Professionals nor that of the representative of the Other Services Providers. Accordingly, you acknowledge and agree that Imam Connect does not have any obligation to conduct any background checks on any Independent Professional nor the representatives of Other Services Providers and have no obligation in respect of any service they may provide.

19.3 As noted above, we introduce individuals seeking Imam Services and Other Services to Independent Professionals and Other Services Providers seeking to provide such Imam Services and Other Services. We are not liable or responsible for the fulfillment of any booking or the performance of the Independent Professional or representative of the Other Services Providers. You acknowledge and agree that we are not responsible for addressing any claims you have as regards any Independent Professional or Other Services Providers, however we do try to assist by providing the intermediary services around resolving disputes and complaints as mentioned above.

19.4 When interacting with any Independent Professional or the representative of Other Services Providers (as the case may be) you should exercise caution and common sense to protect your personal safety, details and property, just as you would when interacting with other persons who are unknown to you.

19.5 Imam Connect has no responsibility for any Imam Services and Other Services which you booked or purchased via the Website and Imam Connect has no special relationship with or fiduciary duty to you for accessing and using Imam Services and/or the Other Services. You acknowledge that we have no control over and no duty to take any action regarding the access and use of the Imam Services and Other Services. We are simply involved with the booking and/or purchase process, as well as providing ancillary services (for the provision of the Imam Services and the Other Services).

19.6 In no event will Imam Connect, or any of Imam Connect's Affiliates, partners and third party service providers and our/their, officers, directors and/or employees be liable for any loss of profits or any indirect, consequential, special, incidental, or punitive damages arising out of, based on, or resulting from: (a) access or use Imam Services or the Other Services or (b) This Terms of Use; or (c) Any breach of the Legal Terms by you or a third party, even if we have been advised of the possibility of such damages.

19.7 These limitations and exclusions apply without regard to whether the damages arise from: (a) breach of contract; or (b) breach of warranty; or (c) strict liability; or (d) Tort; or (e) negligence; or (f) Any other

cause of action, to the maximum extent that such exclusion and limitations are not prohibited by applicable law.

19.8 Content on the Website which is made available as part of the Services is provided for your general information purposes only. Nothing contained on the Website or communicated any other way as part of the Services constitutes, or is meant to constitute, advice, opinion or guidance of any kind. We are not a educational institution nor do we provide advisory or educational services.

20. Warranty Disclaimer

20.1 THE WEBSITE, THE IMAM SERVICES AND THE OTHER SERVICES ARE PROVIDED “AS-IS,” “AS AVAILABLE,” WITH “ALL FAULTS”, AND ALL WARRANTIES, EXPRESS OR IMPLIED, ARE DISCLAIMED (INCLUDING BUT NOT LIMITED TO THE DISCLAIMER OF ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE). THE WEBSITE MAY CONTAIN BUGS, ERRORS, PROBLEMS OR OTHER LIMITATIONS.

20.2 IMAM CONNECT, INCLUDING ALL OUR AFFILIATES, PARTNERS AND THIRD PARTY SERVICE PROVIDERS, HAVE NO LIABILITY WHATSOEVER FOR YOUR USE OF THE WEBSITE, THE IMAM SERVICES AND THE OTHER SERVICES, OTHER THAN AS SPECIFIED IN OUR LEGAL TERMS. WE CANNOT GUARANTEE AND DOES NOT PROMISE ANY SPECIFIC RESULTS FROM USE OF THE WEBSITE, THE IMAM SERVICES AND OTHER SERVICES.

20.3 IMAM CONNECT DOES NOT REPRESENT OR WARRANT THAT THE WEBSITE ARE ACCURATE, COMPLETE, RELIABLE, CURRENT OR ERROR-FREE OR THAT IT IS FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. THEREFORE, YOU SHOULD EXERCISE CAUTION IN THE USE OF THE WEBSITE AND USE INDUSTRY-RECOGNIZED PROGRAMMES TO DETECT AND REMOVE VIRUSES AND OTHER MALWARES. ALL RESPONSIBILITY OR LIABILITY FOR ANY DAMAGES CAUSED BY VIRUSES SOMEHOW ATTRIBUTED TO THE WEBSITE IS DISCLAIMED. WITHOUT LIMITING THE FOREGOING, YOU UNDERSTAND AND AGREE THAT YOU USE OUR WEBSITE AT YOUR OWN RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR YOUR USE THEREOF AND ANY DAMAGES TO YOU, YOUR MOBILE DEVICE OR COMPUTER SYSTEM, OR OTHER HARM OF ANY KIND THAT MAY RESULT. WE, AS WELL AS ALL OF OUR AFFILIATES, PARTNERS AND THIRD PARTY SERVICE PROVIDER ARE NOT LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF INCOME, BUSINESS, PROFITS, LITIGATION, OR THE LIKE), WHETHER BASED ON BREACH OF CONTRACT, BREACH OF WARRANTY, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE NEGATION AND LIMITATION OF DAMAGES SET FORTH ABOVE ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN YOU AND US. THE IMAM SERVICES AND THE OTHER SERVICES WOULD NOT BE PROVIDED WITHOUT SUCH LIMITATIONS. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM US THROUGH THE WEBSITE SHALL CREATE ANY WARRANTY, REPRESENTATION OR GUARANTEE NOT EXPRESSLY STATED IN OUR LEGAL TERMS.

20.4 You acknowledge and agree that any transmission using the Website is not confidential and your communications may be read or intercepted by others. You further acknowledge and agree that by submitting information and communications on the Website, including personal details, no confidential, fiduciary, contractually implied or other relationship is created between you and Imam Connect other than pursuant to this Terms of Use.

20.5 You acknowledge and agree that you will not hold or seek to hold Imam Connect responsible for the content provided by any of our partners and affiliates and third party service providers and you further acknowledge and agree that Imam Connect is not a party to any transaction in relation to the Imam Services and the Other Services provided by the Independent Professional or the Other Services Providers. Imam Connect has no control over and does not guarantee the safety of any transaction and/or activities or the truth or accuracy of any listings or other content provided by the Independent Professional or the Other Services Providers.

20.6 Access to the Imam Services and/or Other Services may be temporarily unavailable from time to time for reasons beyond our control. We assume no responsibility for any error, omission, interruption, theft or destruction and, for the Imam Services and Other Services accessed online, for any error, omission deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of, the Imam Services or Other Services.

20.7 For the Imam Services and Other Services accessed and performed online, Imam Connect is not responsible for any technical malfunction or other problems of any telephone network or service, computer systems, servers, computer or mobile phone equipment, website on account of technical problems or traffic congestion on the Internet or any combination thereof, including injury or damage to anyone's computer, mobile phone, or other hardware or website, related to or resulting from using the Website or the Imam Services and/or Other Services.

20.8 Under no circumstances will Imam Connect be responsible for any loss or damage, including any loss or damage or personal injury or death, resulting from anyone's use of or access the Imam Services and/or Other Services, or for any interactions between you, our representatives, the Independent Professional or representatives of the Other Services Providers, whether online or offline.

20.9 We are not liable or responsible for any errors in or failure to provide the Imam Services or Other Services due to your error or failure to provide accurate and complete information.

21 Remedies

21.1 If you are dissatisfied with the Services, the Imam Services or the Other Services, do not agree with any part of this Terms of Use, or have any other dispute or claim with or against us, the Independent Professional, Other Services Providers or any of our partners and affiliates and third party services providers with respect to the Services, the Imam Services and Other Services, your sole and exclusive remedy against us is to discontinue use of the Imam Services or the Other Services. This does not exclude your rights as against the Independent professional or Other Services Providers directly.

21.2 We, as well as all our Affiliates, shall not be liable for any loss, injury, claim, liability, or damage of any kind resulting in any way from (a) any errors in or omissions from the Services, the Imam Services or the Other Services; (b) the unavailability or interruption of the Website, the Services, the Imam Services or the Other Services; (c) your use of the Website, Services, Imam Services or the Other Services; or (d) any delay or failure in performance of the Imam Services or the Other Services.

21.3 IMAM CONNECT, ITS AFFILIATES AND ITS PARTNERS AND THIRD PARTY SERVICES PROVIDER ARE NOT LIABLE FOR THE ACTS, ERRORS, OMISSIONS, REPRESENTATIONS, WARRANTIES, BREACHES OR NEGLIGENCE OR FOR ANY PERSONAL INJURIES, DEATH, PROPERTY DAMAGE, OR OTHER DAMAGES OR EXPENSES RESULTING THEREFROM. IMAM CONNECT, ITS AFFILIATES AND ITS PARTNERS AND THIRD PARTY SERVICE PROVIDER HAVE NO LIABILITY AND WILL MAKE NO WARRANTY, REFUND, OR OTHER RESTITUTION TO YOU WITH REGARDS TO THE IMAM SERVICES AND OTHER SERVICES, OTHER THAN AS SPECIFIED HEREIN, FOR ANY REASON, INCLUDING, BUT NOT LIMITED TO, DELAYS, CANCELLATIONS, STRIKES, GOVERNMENTAL ISSUES, OR FORCE MAJEURE.

21.4 IN NO EVENT WILL IMAM CONNECT OR ITS DIRECTORS OR EMPLOYEES BE LIABLE TO YOU OR ANY THIRD PERSON FOR ANY INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES, INCLUDING FOR ANY LOSSES ARISING FROM YOUR USE OF THE IMAM SERVICES AND OTHER SERVICES, EVEN IF IMAM CONNECT IS AWARE OR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, IMAM CONNECT'S LIABILITY TO YOU FOR ANY CAUSE WHATSOEVER, AND REGARDLESS OF THE FORM OF THE ACTION, WILL AT ALL TIMES BE LIMITED TO YOUR CEASING USE OF THE IMAM SERVICES AND OTHER SERVICES.

21.5 Any cause of action by you with respect to the Services, the Imam Services and the Other Services, must be instituted within one (1) year after the cause of action arose or be forever waived and barred.

Should any part of our Legal Terms be held invalid or unenforceable, that portion shall be construed consistent with applicable law and the remaining portions shall remain in full force and effect. Our failure to enforce any provision of our Legal Terms shall not be deemed a waiver of such provision nor of the right to enforce such provision. Our rights under the Legal Terms shall survive the termination of the Legal Terms.

22. Governing Law

22.1 This Terms of Use shall be governed by the laws of the England. You agree to submit to the non-exclusive jurisdiction of the courts of the England.

23. Miscellaneous

23.1 If any provision of this Terms of Use is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary so that this Terms of Use shall otherwise remain in full force and effect and enforceable.

23.2 This Terms of Use is not assignable, transferable or sub-licensable by you except with our prior written consent. Imam Connect may transfer, assign or delegate this Terms of Use and its rights and obligations without prior notice to you.

23.3 This Terms of Use have been drafted, and shall be construed, in the English language. Any translation of the Terms of Use is solely for reference only. In the event of inconsistency between the English language version and a translated version, the English language version of the Terms of Use shall always prevail.

23.4 We will not be liable for any delay or failure in performance under this Terms of Use by us, the Independent Professional or the Other Services Providers resulting from matters beyond our or their reasonable control. These include acts of God, requirements of any governmental or regulatory authority, war, national emergency, acts of terrorism, accident, fire, lightning, equipment failure, cyberattacks (including any type of offensive manoeuvre that targets computer information systems, infrastructure, computer networks or personal computer devices), computer software or software malfunction (including due to malicious software programmes), interception of online communication, identity theft, electrical power failure, faults, interruption or disruption of the Network or other networks to access the Imam Services or Other Services or of your equipment or the equipment of any third party, riots, strikes, lock-outs, industrial disputes (whether or not involving our employees) or epidemics of infectious diseases.

24. Contact

24.1 Please contact us at heretohelp@imamconnect.com to report any violations of the Legal Terms or to pose any questions regarding the Legal Terms or the Imam Services and the Other Services.

25. Required Assistance

25.1 If you attempt to access the Imam Services or Other Services online in accordance with this Terms of Use and you are unable to do so (due to our fault or of our partners and affiliates and our third party service providers or otherwise), please contact us at heretohelp@imamconnect.com and we will try to remedy the fault.

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